



The Office of Bilingual Education and World Languages  
of the New York State Education Department  
presents:



# Standards in Action: Interpersonal Communication

Presenters: Bill Heller, Dr. Lori Langer de Armentrout and Dr. Joanne O'Toole

Date & Time: Tuesday, February 27th, 2024

Webinar presenter:



Bill Heller has taught in public elementary, secondary, community college and undergraduate classrooms for 40 years, including 24 years teaching Spanish at Perry High School. He has been a methods and Spanish instructor at SUNY Oswego since 2001. He is a frequent presenter of workshops, webinars and keynotes. He served as Conference Chair for the 2018 Northeast Conference (NECFL) and is currently a member of the Executive Board and Content Advisory Panel for World Languages at the New York State Education Department (NYSED).

Dr. Lori Langer de Ramirez began her language teaching career as a teacher of Spanish, French and ESL. She holds a Master's Degree in Applied Linguistics and a Doctorate in Curriculum and Teaching from Teachers College, Columbia University. She is currently the Director of World and Classic Languages & Global Language Initiatives at the Dalton School in New York City. Lori is the author of book texts and articles about language teaching and learning and multicultural education. She presents workshops at local, regional and national conferences and works with teachers in schools throughout the U.S. and around the world. Her website ([www.miscositas.com](http://www.miscositas.com)) offers free materials for teaching Chinese, English, French and Spanish.



Dr. Joanne Toole is a Professor of Modern Language Education in the Curriculum and Instruction Department at SUNY Oswego. She is a member of the Executive Committee of the NYSED World Languages Content Advisory Panel and the Principal Investigator of the NYS World Language Standards Initiative. Joanne has served in several world language leadership positions including NYSAFLT President and NECFL Director, and is a regular presenter at national, regional, state and local conferences. Joanne is a certified teacher of Spanish and taught Spanish for 16 years prior to entering post-